

September/October 2024

# LIGHT Reading

## PREPARE FOR STORM SEASON

Fall is a beautiful time of year, but it's also a time when bright and sunny weather can change to dark and stormy in a flash. Inclement weather like windstorms and heavy rain can result in power outages in our area. To be ready for storm season, remember to stay prepared:

- Assess your trees for branches that could fall in a windstorm.
- Have a kit ready that has enough food and water for at least a week. [ready.gov/kit](https://seattle.gov/ready)
- Keep portable generators outside so they can properly ventilate.
- Sign up for emergency notifications in your area at [alert.seattle.gov](https://seattle.gov/alert) and [kingcounty.gov/ALERTKingCounty](https://kingcounty.gov/ALERTKingCounty).
- Stay informed online at [seattle.gov/city-light/outages](https://seattle.gov/city-light/outages).

For more tips and resources for how to prepare and keep your family comfortable, informed, and, most importantly, safe this season, learn more at [seattle.gov/city-light/outage-safety](https://seattle.gov/city-light/outage-safety).



## PLANT A TREE THIS FALL

Fall is a great time to plant trees. It's cooler, the rain helps your water bill, and those new trees get several months to establish a healthy root system. For these reasons, the City of Seattle celebrates Arbor Day in October because this is the best time of year to plant trees in our region.

Remember to look up, down, and around when planting a tree. That evergreen sapling may grow to 80 feet tall, which could affect above and underground utilities. That said, if you have the space for a big tree, they have many benefits in the long run, such as increased stormwater uptake and shade to help cool your home. What's more, in our temperate region, deciduous trees (trees that lose their leaves in the winter) may help improve your home's energy efficiency. According to the U.S. Department of Energy, deciduous trees can maximize shade during the summer and maximize sun coverage in the winter.

So, plant a tree on your own this fall! Just remember to pick the right tree for the right place — particularly if you're planting trees near power lines. Learn more about tree planting, tree trimming, and recommended species at [seattle.gov/trees](https://seattle.gov/trees).



Seattle City Light

[seattle.gov/city-light](https://seattle.gov/city-light)

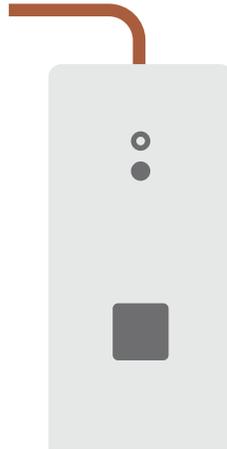


## ENROLL IN THE UTILITY DISCOUNT PROGRAM

We encourage all income-eligible residential customers to enroll in the Utility Discount Program. Customers who enroll receive an ongoing 60% discount on future City Light electricity bills. Plus, they also receive a 50% bill discount for customers who receive their water, sewer, and solid waste services from Seattle Public Utilities. To find out if you qualify, visit [seattle.gov/UDP](http://seattle.gov/UDP).

## HEAT PUMP WATER HEATER INCENTIVES AND REBATES

City Light is here to help you lighten your load and save money. We offer incentives and rebates for Energy Star washers, heat pump dryers, heat pump water heaters, smart thermostats for electric heaters, and heat pumps, which use 50% to 80% less energy than other options. There's a theme here – heat pumps are the most efficient way to heat water, dry laundry, and stay comfortable at home. Thinking about a new water heater? We've recently increased our rebate for a new heat pump water heater to \$750 for a limited time! Visit [seattle.gov/city-light/energy-tips](http://seattle.gov/city-light/energy-tips) to see eligible models and learn more about how we can help you save on efficiency upgrades.



## STAY SCAM SMART

Remember, Seattle City Light does not demand immediate payment. This is not how we do business. If you think someone has tried to scam you, call (206) 684-3000 to verify your account status. Learn more about how to stay scam smart at [seattle.gov/citylight/scams](http://seattle.gov/citylight/scams).

## IMPORTANT INFORMATION ABOUT YOUR CITY LIGHT ELECTRIC SERVICE

Important disclosures about your electric service are available for download at the following web address: [seattle.gov/documents/Departments/CityLight/Electric-Billing-Practices-Procedures-Disclosures.pdf](http://seattle.gov/documents/Departments/CityLight/Electric-Billing-Practices-Procedures-Disclosures.pdf)

If you would like to request a physical copy of the disclosure document, please call (206) 684-3000.



## AT WORK in your neighborhood

Seattle City Light crews are in these neighborhoods, working to provide reliable service. The following projects continue across our service area:

- Updating electrical infrastructure for streetlights.
- Installing public Level 2 electric vehicle chargers at curbside locations.
- Replacing aging utility poles to enhance safety and reliability.
- Installing line sensors to support faster identification and resolution of unplanned outages.

Learn more about projects in your area: [seattle.gov/city-light/current-projects](http://seattle.gov/city-light/current-projects)

## SAFETY TIP FROM THE FIELD



*Fall storms can lead to downed power lines. If you see a power line on the ground, assume it is electrified. Stay at least 30 feet away and call 911. For more safety tips, visit [seattle.gov/city-light/outages/outage-safety](http://seattle.gov/city-light/outages/outage-safety).*

# Stay up to date with City Light on social media!

From project information to fun facts about the utility,  
to updates on outage restorations, follow, like and share!

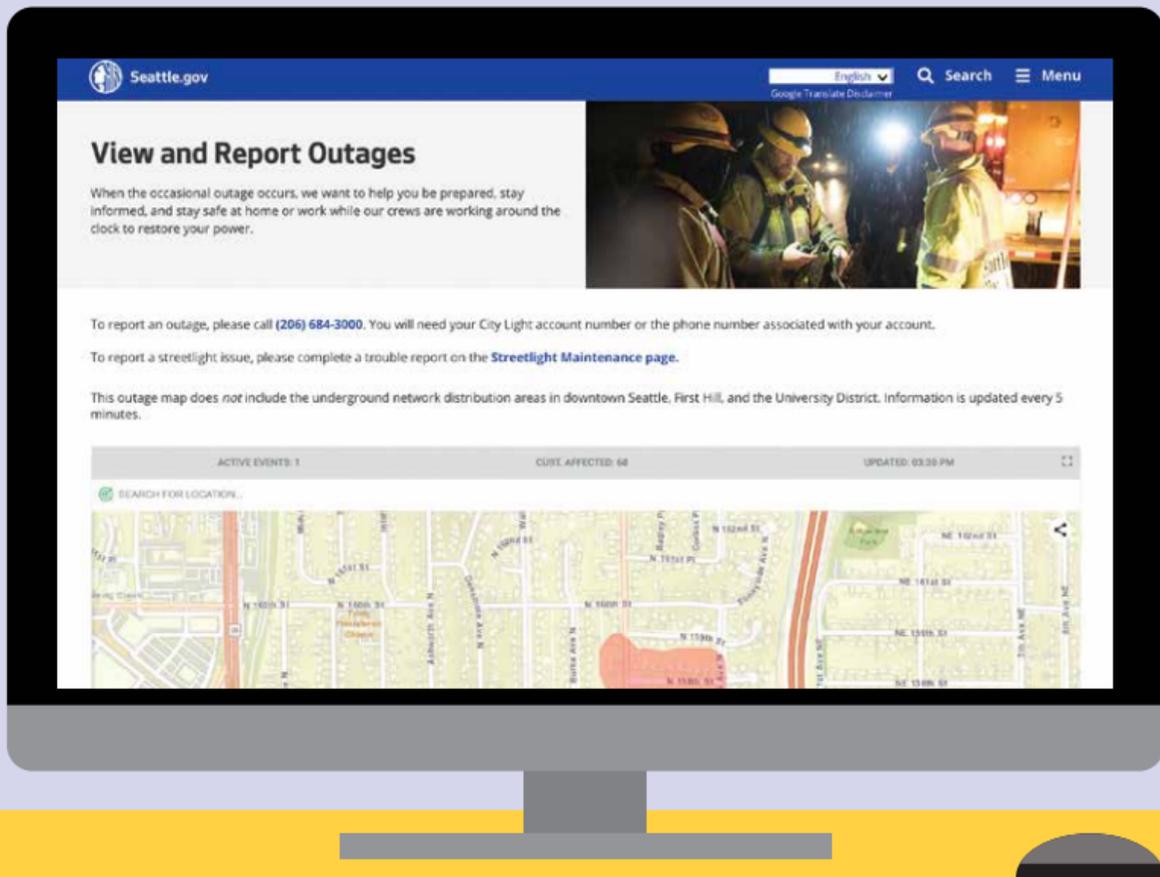


**Seattle City Light**



[seattle.gov/city-light](https://seattle.gov/city-light)





# STAY INFORMED WHEN YOUR POWER GOES OUT



For updates, visit:  
[seattle.gov/city-light/outages](https://seattle.gov/city-light/outages)



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