



Need Help Paying Your Utility Bills?

Falling behind or finding it hard to pay your Seattle City Light or Seattle Public Utilities bill? We're here to help! Explore our payment options and bill assistance programs to catch up on past-due balances and find relief today.



PAYMENT PLANS

Available for all residential and business customers. This allows you to pay past due balances over time without disruption of your services.

DISCOUNT



60%



50%

UTILITY DISCOUNT PROGRAM

Income-eligible customers may receive a 60% discount on future Seattle City Light bills and a 50% discount on future Seattle Public Utilities bills.



EMERGENCY ASSISTANCE PROGRAM

Income-eligible customers may receive immediate, emergency assistance to reduce past due balances on their utility bills.

Learn more at seattle.gov/UtilityBillHelp

Language assistance is available at no cost to you.

Explore options today!

Contact us: (206) 684-3000



Seattle



Affordable Utility Programs

Help with Utility Bills

Utility Discount Program (UDP)

Income-qualified customers can receive a 50%-60% discount on future bills.

Emergency Assistance

If you are behind on your bill, we offer assistance for more immediate help.

Free Waste Disposal for UDP Customers

Free Bulky and Special Items Pickup

Utility Discount Program customers who live in a single-family home and receive a Seattle Public Utilities bill in their name can get two free pickups per year of bulky and special items, including large furniture, appliances, electronics, and more. Learn more and request a home pickup by visiting seattle.gov/utilities/UDP or calling (206) 684-3000 (let the representative know you're a Utility Discount Program customer).

Free Transfer Station Drop-Off

Utility Discount Program customers that live in Seattle can get two drop-off vouchers for our North and South Transfer Stations. Learn more at seattle.gov/utilities/UDP and request vouchers by calling Conservation Corps (206) 684-0190.

Save Water and Money

Free Toilet Program

Is your household income at or below 80% of the state median income and/or are you a Utility Discount Customer? You may be eligible for a free toilet!

To learn more, visit seattle.gov/utilities/FreeToilets or contact our partners, Sound Generations, at MHR@soundgenerations.org or (206) 448-5751.

Toilet Replacement Rebate

If you replace your old toilet—made before 2004—with a new eligible toilet, you may qualify for a \$100 rebate! Learn more at savingwater.org/toilet-replacement-rebate or call (206) 615-1282.

Assistance for Replacing a Broken Side Sewer

Side Sewer Assistance Program

In partnership with the Office of Housing's Home Repair Program, we offer income-qualified Seattle homeowners 0% interest loans to fix their broken side sewer. For more information, please call (206) 684-0244 or email HealthyHome@seattle.gov.

Learn more at:
seattle.gov/utilities/affordable
or scan QR code

SCAN ME

