

Minutes #5

(Adopted TBD)

Kaiser Permanente Standing Advisory Committee (SAC)

Monday, November 1, 2022

6:00 – 8:00 PM

In-person:

Seattle City Hall
3rd Floor, Conference Room 370
600 4th Ave., Seattle, WA 98104

Virtual: Webex

In-person attendance is currently prohibited. Meeting participation is limited to access by telephone conference line and WebEx.

Members and Alternates Present:

David Dahl (virtual)
Branden Reynolds
Aaron Terrazas (virtual)
Michael Wanderer (virtual)

Staff Present:

Julia Yeager (virtual)	Kaiser Permanente
Nicole Pettigrew	Kaiser Permanente
Dan Perrow	Kaiser Permanente
Gretchen Benzin (virtual)	Kaiser Permanente
Nelson Pesigan	City of Seattle, Department of Neighborhoods
Dipti Garg	City of Seattle, Department of Neighborhoods
Tami Garrett (virtual)	City of Seattle, Department of Constructions & Inspections

(Transcriber's Note: The notes shown below are summaries of statements provided. They are not transcriptions and have been shortened and edited to include the major points raised. Full comments are retained in the files in video recording and available upon request.)

1. Welcome & Introductions

Nelson Pesigan opened the meeting. A brief introduction followed.

2. Public Comment

There were no public comments.

3. 2021 Annual Report

A copy of the presentation can be found [here](#).

Gretchen Benzin introduced Dan Perrow to give an operational update on the Capitol Hill campus.

Dan Perrow: There are three key items to highlight for Kaiser Permanente including stabilization from COVID-19, an unprecedented demand in delayed care and maintaining staff and workforce.

Kaiser Permanente Washington have had 10,000 COVID-19 tests per day has now been dissipated to about 2,000 tests per week during the first month of the year. The key is the shift in the demand for PCR testing to home antigen tests. Kaiser Permanente WA distributed about 250 home test kits a day and mailed about 1,000 per week to members' homes.

Regarding flu vaccinations, there may be an increased number of severe flus outbreak this season compared to the last season due to everyone is wearing a mask. More people are not wearing masks and they are more exposed to any respiratory illness. Only about 41% has been vaccinated for the flu vaccine in the Capitol Hill campus.

All regions including the neighboring medical centers such as Swedish and University of Washington are experiencing several patients that are worried to go out to seek out advanced medical care due to the fear on being exposed to COVID-19.

Other challenges include labor contract negotiations with labor unions that will carry over next week as Kaiser Permanente and other regional medical centers compete for the labor market.

Remote Work: Kaiser Permanente WA are listening to current and prospective employees about how a remote work would look like and shifting all administrative functions to remote work, and this will result in less demand for parking.

Other highlights include that the Capitol Hill campus runs a Primary Care Residency Program for Kaiser Permanente WA. There are about 36 residents that are currently practicing at the Capitol Hill campus. About 70% of these residents will stay on board and land a position at any of the Kaiser Permanente facilities including the Orion Community Clinic where Kaiser Permanente has a very strong connection with.

The Capitol Hill campus also established a strong engagement with the Seattle Police Department (SPD) to address a high number of incidents happening on the campus due to a high demand for urgent care use. There were several incidents including theft and vandalism, and Kaiser Permanente is working with SPD and the dispatch team to get timely response.

For 2023, Kaiser Permanente will anticipate a stabilization from COVID-19, addressing the current workforce, and better and efficient access to members.

Gretchen Benzin provided a summary and highlights of the 2021 Annual Report.

There were not a lot of activities that took place in 2021. Kaiser Permanente invested a lot of time in improving its Transportation Management Plan (TMP). Kaiser Permanente hired a 3rd party consultant to look at the plan to recommend opportunities to improve the Single Occupancy Vehicle (SOV) rate and reduce the overall traffic in the neighborhood by investing in new technology for current and new employees.

Any construction updates remain in the interior of the campus. There were minor improvements and maintenance that happened on the campus. There was a complaint that was brought to the attention of Kaiser at the last meeting regarding construction noise during after-hours and this was addressed immediately.

Other updates include the vacant retail space along 15th St. Kaiser is currently working with community groups and partners as well as local brokers to find tenants to fill the empty space.

Gretchen Benzin introduced Nicole Pettigrew to discuss the TMP.

The City of Seattle did not do a Commute Trip Reduction (CTR) survey in 2020 and 2021 due to COVID-19. The survey will resume in 2022 and Kaiser will report back on the results at the next meeting. The next meeting to review the result as well as the 2022 Annual Report may happen in April or May depending on when Kaiser receives the survey information.

Kaiser Permanente continues its commitment to improve the TMP through expanded programs and investments in commute programs for all current and new employees.

David Dahl: Are there actual studies or surveys that Kaiser can share about parking space uses daily? Noticed that parking spaces in the lower-level garage are underutilized and more cars are parked in surface lots along 16th and 17th Avenue.

Nicole Pettigrew: Kaiser Permanente will keep monitoring the parking garage use and is working with the parking vendor about parking utilization in the parking garage.

David Dahl: Would like to see a data report on parking utilization at the next meeting to see if there were any changes.

Other updates and follow up items from the 2021 meeting include addressing the issue of cars blocking the sidewalk on 16th Avenue. Kaiser Permanente painted parking signs and fire lanes to identify no parking areas. Bollards were installed on 16th Ave. to prevent vehicles from blocking the pedestrian sidewalk.

Surface lot lighting permits were secured for repair of the lighting and the work was completed by the City of Seattle.

4. Committee Deliberation

Nelson Pesigan: Kristin Ryan who was not present asked Kaiser Permanente about the overall timing of any future capital improvement.

Julia Yeager: Kaiser Permanente WA is currently in a period of reassessment and is working on a new strategic plan. There are no specific updates on the timeline. Kaiser Permanente WA is fully committed to the neighborhood and continues to improve the area surrounding the campus. Kaiser Permanente may come up with updates at the next meeting.

5. Adjournment

There was a motion to adjourn the meeting, it was seconded. The meeting adjourned at 6:48 pm.